

CASE **STUDY**

OVERNIGHT GEARBOX

**REPAIR FOR MEAT
PROCESSING
FACILITY PREVENTS
£100k IN LOST
REVENUE**

CS00624/7
TRACKUP REF: 3378



HAYLEY
DEXIS

HAYLEY DEXIS MECHANICAL ENGINEERING SERVICES // FOOD & BEVERAGES

Focus on **value**

**TRACK
UP**

KEY VALUE AREAS



INCOME



SERVICES

THE SITUATION

A processor of lamb and mutton products contacted their local HAYLEY DEXIS branch in Wolverhampton, reporting a gearbox breakdown that had brought machinery to a standstill. The team at HAYLEY DEXIS, with the assistance of the on-site engineer, identified the gearbox make and model before contacting the manufacturer directly. A replacement would only be available on a five-day delivery, which was far too long for the machinery to be out of action.

Work continued through the night and the repair was completed by the following morning. In around fifteen hours, the repaired gearbox was back on-site and returned to normal operation.

THE RESULT

Thanks to the overnight priority repair service provided by the specialist gearbox team at HAYLEY 24/7 DEXIS, the asset was back up and running within fifteen hours.

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**THE FAST REPAIR
PROVIDED BY
HAYLEY 24/7
DEXIS SAVED THE
CUSTOMER £100k IN
LOST REVENUE.**

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THE SOLUTION

Upon discovering the lead time on a replacement gearbox, HAYLEY 24/7 DEXIS were contacted for assistance on providing a quick turnaround gearbox repair job. The HAYLEY 24/7 DEXIS team collected the failed asset and took it to their Dudley workshop where a full strip and inspection was completed with a report sent to the customer.

With a new unit only available in five days from the manufacturer, the fast repair saved the customer £100,000 worth in lost revenue.

The service life and reliability of the asset have been improved by the repair work, as genuine and high-quality components were used by the engineering team at HAYLEY 24/7 DEXIS.

KEY SOLUTIONS

HAYLEY 24/7 DEXIS gearbox repair services.

KEY RESULTS

£100k in lost revenue avoided.

Operational downtime minimised.

Service life of gearbox extended.

CONTACT US!

Get in contact with our team, today!

0845 3040 247

sales@hayley247.co.uk

www.hayley247.co.uk





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DEXIS