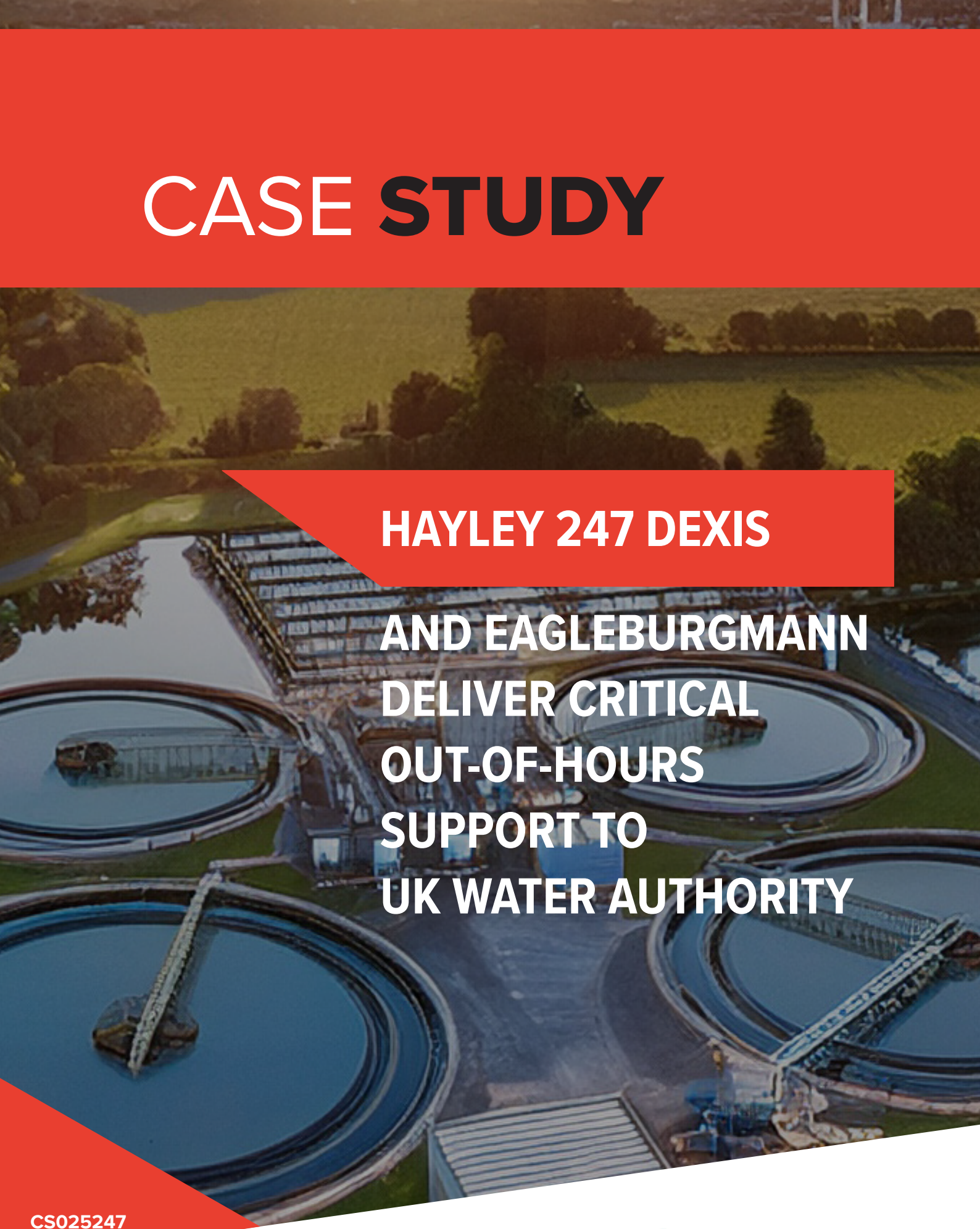
CASE STUDY



HAYLEY 247 DEXIS

AND EAGLEBURGMANN DELIVER CRITICAL OUT-OF-HOURS SUPPORT TO UK WATER AUTHORITY

CS025247

HAYLEY 247
DEXIS

HAYLEY 247 DEXIS

MECHANICAL ENGINEERING SERVICES // WATER

Focus on value

TRACK UP

KEY VALUE AREAS

SERVICES

THE SITUATION

The pump system at the site comprised three inlet pumps. When two pumps failed simultaneously, only one pump remained operational, placing the water authority under immediate pressure to maintain supply. Emergency measures were implemented, including temporary over-pumping arrangements and the mobilisation of more than 50 road tankers to ensure continuity of service. Compounding the issue, the remaining operational pump was already showing signs of distress and required daily monitoring, further increasing the urgency of the repairs.

THE SOLUTION

Through strong coordination, technical expertise, and a shared commitment to prioritising the customer's needs, both pumps were successfully repaired and returned to full operation. The rapid and reliable response minimised downtime, protected essential water infrastructure, and avoided a potentially serious pollution incident.

The water authority expressed its appreciation for the professionalism, responsiveness, and teamwork demonstrated throughout the process, highlighting the importance of trusted partners who can be relied upon during critical situations.

THE RESULT

This project highlights the strong partnership between HAYLEY DEXIS and EagleBurgmann, and the technical excellence and dependable customer support it brings in the shape of effective, customer-focused solutions for the water industry.

> "THE WATER AUTHORITY EXPRESSED ITS APPRECIATION OF THE WORK INVOLVED IN THIS PROJECT"

By providing expert industrial sealing solutions and responsive engineering support, both HAYLEY 247 DEXIS and EagleBurgmann continue to play a vital role in protecting critical water infrastructure and ensuring reliable service delivery.

CONTACT US!

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